



# WELCOME TO MY.BOBCAT.COM

## GETTING STARTED WITH YOUR BOBCAT OWNER PORTAL



### ACCESSING BOBCAT OWNER PORTAL

If you are the customer admin for your company, your Bobcat dealer's Machine IQ specialist will verify your email address and create your Bobcat Owner Portal account. You should receive a confirmation email within 15 minutes with an activation link. Click the link to verify the email address connected to your account. If the email does not appear in your inbox, it may be in another folder. Try looking in your Trash, Junk Email or other folders, depending on your email settings. Once you have activated your login, you will be able to use that to log in to your Bobcat Owner Portal.

If you are a Bobcat Owner Portal user but not the customer admin for your company, contact your customer admin to be invited as a new user to your company account. You will receive an invitation email with an activation link. Once you have activated your login, you will be able to use that to log in to your Bobcat Owner Portal.

### ALERTS AND NOTIFICATIONS

Once your customer admin has been created and your assets have been registered for viewing in your portal, if you have Health & Security subscriptions for your machines, each user on your company account will receive alerts within the portal and email notifications for certain features. These notifications are tied to the user's Bobcat Portal login. If there are notifications that you do not wish to receive via email, navigate to the Account tab, and click on Notification Preferences. Unmark the notifications that you would like to stop receiving.

### VIEWING YOUR MACHINES IN THE OWNER PORTAL

Your Bobcat dealer's Machine IQ specialist will work with you to register your assets for viewing within the Bobcat Owner Portal. As part of this process, they will ask for proof of identity and email address for the customer admin for your Bobcat Owner Portal account, and proof of ownership of your assets. (Accepted proofs of ownership: original bill of sale/invoice, certificate of origin, certificate of title, finance agreement or insurance policy. The document must include the serial number.)

If you are an existing Bobcat Owner Portal user, your Bobcat dealer's Machine IQ specialist will:

Your Bobcat dealer's Machine IQ specialist will:

1. Assist you in creating the customer admin and account for your company
2. Register your assets to your account in the Bobcat Owner Portal
3. Assist you in determining which subscription bundle is best for you
4. Train you on the Bobcat Owner Portal

*If you are a Bobcat Owner Portal user but not the customer admin for your company, contact your customer admin to be invited as a new user to your company account.*

# BOBCAT OWNER PORTAL

With Bobcat® Machine IQ wireless communications built into your equipment, we can share important data with you and your dealer's Machine IQ specialist. This enables you to receive real-time notifications on a wide range of features, which improves your uptime.

## HARDWARE FOR YOUR EQUIPMENT



Machine IQ wireless communications comes factory installed as standard equipment on the following models:

### BOBCAT SKID-STEER LOADERS

A770	S590	S650	S770
S550	S595	S740	S850
S570	S630	S750	

### BOBCAT COMPACT TRACK LOADERS

T550	T595	T650	T770
T590	T630	T740	T870

### BOBCAT COMPACT EXCAVATORS

E26	E42	E55
E32	E45	E85
E35	E50	

## FIELD INSTALLATION



Field installed Machine IQ kits are also available through your Bobcat dealer on compact excavators built prior to 2017, and loaders built prior to 2018.

Ask your dealer which kits are compatible with your machine.

## MONITOR YOUR MACHINE ONLINE

Via the Bobcat Owner Portal, you have instant access to valuable data that makes asset management easy, efficient and cost-effective.

**Bobcat offers two Machine IQ data packages.**

- A foundation of basic telematics is available for any Bobcat asset you register, which allows you to check GPS location, operating hours and fuel level.
- You can purchase the advanced Health & Security upgrade to receive more robust machine and proactive email notifications about your equipment. You can also set up security features to reduce the risk of machine theft. Ask your dealer for details.

You can check GPS location, operating hours and fuel level; set up security features to reduce the risk of machine theft; plus receive maintenance reminders and fault-code alerts by email.



# Bobcat®

***One Tough Animal®***

# MY.BOBCAT.COM

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