



Bobcat®

VersaHANDLER Warranty Guide



12 Month VersaHANDLER® Warranty Summary

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This brochure summarizes the 12 month warranty applicable to Bobcat® telescopic tool carriers. The terms of the complete Bobcat telescopic tool carrier warranty are set forth on the reverse side.

Items Covered

Your Warranty

Your Bobcat telescopic tool carrier warranty begins on the date you receive delivery as the original buyer.

Bobcat Telescopic Tool Carrier Warranty 12 MONTHS



The warranty covers defects in material and/or workmanship for twelve (12) months after delivery to the original buyer by your

Bobcat dealer. Your Bobcat dealer shall repair or replace, at Bobcat Company's option, without charge for parts and labor, any part of the Bobcat telescopic tool carrier which fails because of a defect in material and/or workmanship during the warranty period except as otherwise specified in the warranty.

Parts and Labor



Your Bobcat dealer will perform warranty repairs (parts and labor) using Bobcat service parts. A reasonable time must be allowed for the dealer to perform repair work after delivery to the dealership.

Regions Covered



This summary only applies to Bobcat telescopic tool carriers sold and operated in the United States and Canada. For Bobcat telescopic tool carriers sold and operated elsewhere, please refer to the applicable warranty for those regions.

Bobcat Brand Tires



Bobcat brand tires are warranted against defects in material and/or workmanship for twelve (12) months after delivery to the original buyer on a prorated basis based on the remaining depth of the tire at the time any defect is discovered.

The Battery



Original Bobcat equipment batteries are covered against defects in material and/or workmanship for an additional 12 months after the initial 12 month warranty period, provided that Bobcat Company shall only reimburse a fixed portion of the cost of replacing the battery during such additional twelve months. Should a battery problem occur, see your Bobcat dealer for assistance.

Items Not Covered

Maintenance



Warranty does not cover scheduled maintenance service such as: lubrication, oil, filters and belts. See your Operation & Maintenance Manual for details.

Extra Expenses



Neither Bobcat Company nor its authorized dealers are liable for any special, incidental, indirect or consequential

damages, including, but not limited to, downtime expenses, telescopic tool carrier rentals, machine cleanup, travel costs, travel time, and loss of pay.

Travel Time - Hauling



Travel time and transportation of your Bobcat telescopic tool carrier from the location of

operation to the servicing dealer for warranty repairs are not covered and are the responsibility of the owner.

Alterations



The owner is responsible for repair costs due to damages resulting from abuse, accidents, alterations, use

of the Bobcat telescopic tool carrier with any accessory or attachment not approved by Bobcat Company, air flow obstructions, or failure to maintain or use the product in accordance with the Operation & Maintenance Manual.

**FOR FURTHER CLARIFICATION
OR ANSWERS TO SPECIFIC
QUESTIONS, PLEASE CONTACT
YOUR BOBCAT DEALER.**

Protection Plus



You may purchase additional warranty coverage up to one year

after taking delivery of your Bobcat machine. For more information about Protection Plus options available to you, please contact your local Bobcat Dealer.

Customer Service



Your satisfaction and good will are the primary concerns of all Bobcat telescopic tool carrier dealers and

Bobcat Company. If a warranty matter is not handled to your satisfaction, the following steps are suggested:

1. Discuss the matter with your Bobcat dealership management.
2. If you need further assistance, contact our Bobcat Customer Service Office. A customer service representative will be on hand to assist you.

**Customer Use Only
1-800-743-4340**

WARRANTY

Bobcat Company warrants to its authorized dealers and authorized dealers of Bobcat Equipment Ltd., who in turn warrant to the owner, that each new VersaHANDLER telescopic tool carrier will be free from proven defects in material and workmanship with respect to (i) all components of the product except as otherwise specified herein for twelve (12) months, (ii) Bobcat brand tires, for twelve (12) months on a prorated basis based on the remaining depth of the tire at the time any defect is discovered, (iii) Bobcat brand batteries, for an additional twelve (12) months after the initial twelve month warranty period, provided that Bobcat Company shall only reimburse a fixed portion of the cost of replacing the battery during such additional twelve months and (iv) auxiliary hydraulic quick couplers for six (6) months or 200 hours, whichever occurs first. For new Bobcat telescopic tool carriers sold in the United States or Canada that are equipped with Bobcat Engines, the engine is covered for an additional twelve (12) months after the initial twelve (12) month warranty period, or a total of 2000 hours, whichever occurs first, will apply on machines with a delivery date on or after January 1, 2018. The foregoing time periods shall all commence after delivery by the authorized Bobcat dealer to the original buyer.

During the warranty period, the authorized Bobcat dealer shall repair or replace, at Bobcat Company's option, without charge for parts and labor, any part of the Bobcat product except as otherwise specified herein which fails because of defects in material or workmanship. The owner shall provide the authorized Bobcat dealer with prompt written notice of the defect and allow reasonable time for repair or replacement. Bobcat Company may, at its option, require failed parts to be returned to the factory. Travel time of mechanics and transportation of the Bobcat product to the authorized Bobcat dealer for warranty work are the responsibility of the owner. The remedies provided in this warranty are exclusive.

This warranty does not cover replacement of scheduled service items such as oil, filters, tune-up parts, and other high-wear items. This warranty does not cover damages resulting from abuse, accidents, alterations, use of the Bobcat product with any accessory or attachment not approved by Bobcat Company, air flow obstructions, or failure to maintain or use the Bobcat product according to the instructions applicable to it.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXCEPT THE WARRANTY OF TITLE. BOBCAT COMPANY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL BOBCAT COMPANY OR THE AUTHORIZED BOBCAT DEALER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, LOSS OR INTERRUPTION OF BUSINESS, LOST PROFITS, OR LOSS OF MACHINE USE, WHETHER BASED ON CONTRACT, WARRANTY, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE OR OTHERWISE, EVEN IF BOBCAT COMPANY OR THE AUTHORIZED BOBCAT DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE TOTAL LIABILITY OF BOBCAT COMPANY AND THE AUTHORIZED BOBCAT DEALERS WITH RESPECT TO THE PRODUCT AND SERVICES FURNISHED HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT UPON WHICH SUCH LIABILITY IS BASED.